

EduPod Terms & Conditions

Effective from 20th August 2025

These terms and conditions (**Terms**) set out the basis on which Innovating Minds Digital (company number 12046875 (**EduPod**)) agrees to provide, and the customer identified in an order form (**Customer**) agrees to take and pay for access to the EduPod online platform.

i. Definitions and interpretation

- a. The definitions and rules of interpretation set out in this clause will apply to this agreement. In this agreement:

Acceptable Use Policy the policy applicable to the use of the Services by Authorised Users which is available at <https://www.innovatingmindsgroup.com/>

Accredited User a Customer that is a registered user to access EduPod

Accredited Terms the terms and conditions for the 'Whole School Approach Mental Health Award';

Authorised Users in respect of the relevant Services, the names users authorised by the Customer to use the Services in accordance with these terms;

Business Day a day other than a Saturday, Sunday or bank or public holiday in England;

Online Forum the online community forum which forms part of the Services;

Order Acceptance the date of the last party to sign an order form or the date on which the Customer first accesses and uses the Services, whichever occurs first;

Resources any content (including documents, guidance, results and audio-visual content), materials, toolkits or other resources provided or made available to Authorised Users through the Services;

Services the EduPod online platforms described at www.myedupod.com which includes access to the Online Forum;

Statistical Data the aggregated statistical data provided to the Customer through the Services;

Subscription Term the period beginning on Order Acceptance and ending 12 calendar months from that date;

VAT United Kingdom value added tax and any other tax imposed in substitution for it; and

Whole School Approach Mental Health Award the award given to those who meet the criteria as set out in the EduPod Accreditation Terms.

- b. Headings in these terms are included for convenience only and will have no effect on interpretation.
- c. A reference to **this agreement** means the agreement between the parties comprising these terms and any terms contained in an application form.
- d. Any words that follow **include, includes, including, in particular** or any similar words and expressions will be interpreted as illustrative only and will not limit the sense of any word, phrase, term, definition or description preceding those words.
- e. A reference to **writing** or **written** includes email but not any other form of electronic communication.
- f. Unless the context otherwise requires, any obligation on the Customer shall include an obligation to ensure that its Authorised Users comply with such obligation.
- g. In this agreement:
 - i. each order form entered into by the Customer shall form a separate agreement, incorporating these Terms for the respective Services (this agreement);
 - ii. in the event of any conflict between these Terms and any terms included in an order form, the order form shall take precedence.
- h. Any obligation on EduPod under this agreement to comply or ensure compliance by any person of the Services with any law shall be limited to compliance only with laws within the United Kingdom as generally applicable to businesses and to providers of software-as-a-service solutions.

ii. **Access to the Services**

- a. Upon Order Acceptance and subject to these Terms, EduPod grants the Customer (and through the Customer, the Authorised Users) a non-exclusive non-transferable right to access and use the Services during the Subscription Term.
- b. The Customer acknowledges that the provision of access to the Services may take up to two Business Days from Order Acceptance and that use of the Services is at all times subject to the Customer's compliance with the terms of this agreement.

- c. EduPod shall use its reasonable endeavours to ensure that the Services are available during the hours of 8am to 8pm on Business Days and will ensure that any maintenance shall be undertaken outside those hours unless any maintenance is required in order to maintain the security and integrity of the Services.
- d. The Customer acknowledges that EduPod shall be entitled to modify the features and functionality of the Services. EduPod shall use reasonable endeavours to ensure that any such modification does not materially affect the use of the Services by EduPod's customers generally.
- e. The Services may be subject to delays, interruptions, errors or other problems resulting from use of the internet or public electronic communications networks used by the parties or third parties. The Customer acknowledges that such risks are inherent in cloud services and that EduPod shall have no liability for any such delays, interruptions, errors or other problems.

iii. **Support**

- a. As part of the fee paid by the Customer, EduPod shall provide (remotely or in person, at EduPod's sole discretion) Authorised Users with one hour of initial training on the 'Whole School Approach' and how to use the Services.

iv. **Resources and recommendations**

- a. EduPod shall ensure that all Resources have been prepared using reasonable skill and care by mental health practitioners of sufficient qualification and experience.
- b. The Customer and any Authorised Users are not permitted to share the Resources with any other individual or organisation, other than for the purpose of their own use of EduPod, without EduPod's express permission.
- c. Subject to clause vi (a)iv.a, EduPod does not make any guarantee and the Customer acknowledges that no liability or obligation is accepted by us:
 - i. that the Services will meet the Customer's needs, whether or not such needs have been communicated to EduPod;
 - ii. that any Resources and recommendations provided through the Services will achieve any particular outcomes; or
 - iii. that the operation of the Services will not be subject to minor errors or defects.

- d. The Services may contain hyperlinks or references to third party resources and websites (Third-Party Resources). Any such hyperlinks or references are provided for your convenience only. We do not have any control over Third Party Resources and accept no legal responsibility for any content, material or information contained in them. The display of any hyperlink and reference to any Third-Party Resources does not mean that we endorse such Third-Party Resources. Your use of Third-Party Resources may be governed by the terms and conditions relating to them.
- e. Subject to clauses vi (a)iv.a & (b)iv.c, all warranties, conditions, terms, undertakings or obligations whether express or implied and including any implied terms relating to quality, fitness for any particular purpose or ability to achieve a particular result are excluded to the fullest extent allowed by applicable law.

v. Authorised Users

- a. The Customer will ensure that only Authorised Users use the Services and that such use is at all times in accordance with the Acceptable Use Policy.
- b. The Customer shall ensure that Authorised Users are, at all times whilst they have access to the Services, the employees or contractors of the Customer.
- c. The Customer is entitled to remove one individual as an Authorised User and replace them with another individual but Authorised User accounts cannot be shared or used by more than one individual at the same time.
- d. The Customer shall:
 - i. be liable for the acts and omissions of the Authorised Users as if they were its own;
 - ii. only provide Authorised Users with access to the Services and shall not provide access to anyone else; and
 - iii. ensure that each Authorised User is aware of and complies with the Acceptable Use Policy.
- e. The Customer shall keep confidential and not share with any third party the password or access details for the Services. If any password has been provided to an individual that is not an Authorised User, the Customer shall, without delay, disable any such passwords and notify EduPod immediately.
- f. The Customer shall comply with all applicable laws, rules, and regulations governing export that apply to the Services. The Customer shall be solely responsible for ensuring that your access, importation and use of the Online Services in or into any part of the country or territory in which you are located complies with all export and other laws.

vi. **Accreditation**

- a. Upon completion of the accreditation process the Customer shall become an Accredited User. Full terms and conditions can be found at <https://www.innovatingmindsgroup.com/>
- b. The Customer agrees that EduPod may include the Customer's details on a list published on its website.

vii. **Fees**

- a. The Customer shall pay the fees and any other charges at the rates and in the manner described in the order form.
- b. If you cancel after 14 days of completing the order form you will not be eligible for a refund.
- c. Any request to cancel your access to the Services must be sent in writing to finance@innovatingmindsgroup.com and will only be valid once safe receipt of the request has been confirmed.
- d. EduPod shall invoice the Customer annually in advance for all fees due under this agreement and the invoices shall be paid within 30 calendar days of the date of each invoice.
- e. All fees and charges are exclusive of VAT which shall be payable by the Customer at the rate and in the manner prescribed by law.
- f. EduPod shall have the right to charge interest on overdue invoices at the rate of 2% per year above the base rate of Bank of England, calculated from the date when payment of the invoice becomes due for payment up to and including the date of actual payment whether before or after judgment,
- g. EduPod shall be entitled to increase the fees for the Services at any time by written notice to the Customer provided that EduPod shall not be entitled to increase the fees on less than four weeks' prior notice or more than once every 12 months.
- h. To the extent this agreement terminates or expires the Customer shall not be entitled to any refund or discount of fees paid for any parts of any period during which the Services cease to be provided.

viii. Intellectual Property Rights

All Intellectual Property Rights in and to the Resources, Services, Statistical Data or in any feedback or suggestions for improvement given shall belong to and will remain vested in EduPod. To the extent that the Customer acquires any Intellectual Property Rights in the Resources, Services, Statistical Data or in any feedback or suggestions for improvement given the Customer agrees to assign or ensure the assignment of such Intellectual Property Rights with full title guarantee to EduPod or such third party as we may direct.

- a. EduPod grants to the Customer a non-exclusive non-transferable and non-sublicensable right to copy and use (but not modify) the Resources and Statistical Data for its own purposes only.
- b. Except for the rights granted in these Terms, neither the Customer nor any Authorised User shall acquire in any way any title, rights of ownership, or Intellectual Property Rights of any nature in the Resources, Services, Statistical Data or in any feedback or suggestions for improvement given and no Intellectual Property Rights of either party are transferred or licensed as a result of this agreement.
- c. This clause x shall survive the termination or expiry of this agreement.

ix. Confidential Information

- a. Each party shall take all reasonable steps to ensure that any information provided by the other party that is proprietary or confidential (whether marked as such or whether such information ought reasonably be treated as confidential) (Confidential Information) to which it has access is held in confidence and shall not make it available to any third party or use it for any purpose other than the implementation of this agreement.
- b. Confidential Information will not, without the prior written consent of EduPod, be disclosed, copied or modified other than as necessary for the performance of the Customer's rights and obligations under this agreement. This clause xi will not apply to information which:
 - i. is or comes into the public domain through no fault of the Customer, its officers, employees, agents or contractors;
 - ii. is lawfully received by the Customer from a third party free of any obligation of confidence at the time of its disclosure;
 - iii. is independently developed by the Customer, without access to or use of such information; or
 - iv. is required by law, by court or governmental or regulatory order to be disclosed provided that the Customer, where possible, notifies EduPod at the earliest opportunity before making any disclosure.
- c. Either party must give notice to the other party of any unauthorised use, disclosure, theft or loss of the Confidential Information immediately upon becoming aware of the same.

- d. This clause xi will survive the termination or expiry of this agreement for a period of 5 years.

x. Data protection

- a. For the purposes of this clause xii, the terms 'personal data', 'Process', 'Processor' and 'Data Subject' shall have the same meanings as set out in Regulation (EU) 2016/679 (the 'GDPR') as implemented in England & Wales and as amended from time to time.
- b. In connection with the provision and receipt of the platform, the Customer may disclose to EduPod personal data, including the following, relating to children, young people, parents/carers, employees and contractors of yours (the 'Shared Personal Data'):
- i. contact information (such as name, email address and home/work address);
 - ii. any other information provided to us in the course of accessing EduPod.
- c. Each party shall ensure that it processes the Shared Personal Data fairly and lawfully in accordance with:
- i. the GDPR, the UK Data Protection Act 2018 and any other applicable laws protecting the fundamental rights and freedoms of persons and their right to privacy with regard to the processing of personal data (the 'Data Protection Laws');
 - ii. the information provided to Data Subjects; and
 - iii. any consents obtained from Data Subjects.
- d. The Customer shall ensure that EduPod (and any processors appointed by us) are legally permitted to store and Process the Shared Personal Data in connection with the Services including, but not limited to, the following:
- i. the transfer of any Shared Personal Data to us and the processing of Shared Personal Data by us in accordance with this Agreement will be consistent with the information provided by you to any Data Subjects to whom the Shared Personal Data relates in accordance with articles of 13 and/or 14 of the GDPR (as applicable);
 - ii. where required under Data Protection Laws, you shall obtain valid consent from Data Subjects to whom the Shared Personal Data relates to the transfer of the Shared Personal Data to us and the processing of the Shared Personal Data by us in connection with the provision of the Services, in accordance with the requirements in Article 7 of the GDPR; and
 - iii. The Shared Personal Data shall not relate to any Data Subjects that have exercised a right to erasure of that personal data under Article 17 of the GDPR or a right to object to the processing of that personal data under Article 21 of the GDPR.

xi. Limitation of liability

- a. Subject to clause xiii (b) xi.b, EduPod's total liability in respect of the provision of the Services (however arising under or in connection with this agreement) shall not exceed an amount equal to the fees actually paid by the Customer in the 12-month period immediately preceding the first incident giving rise to any claim under this agreement (except in the case of any free or trial version of the Services to which the Customer is granted access, in respect of which EduPod accepts no liability whatsoever).
- b. EduPod shall not be liable for any consequential, indirect or special losses, direct or indirect loss of profit, destruction, loss of use or corruption of data, loss or corruption of software or systems, loss or damage to equipment, loss of use, loss of production, loss of contract, loss of opportunity, loss of savings, discount or rebate (whether actual or anticipated) and/or harm to reputation or loss of goodwill.
- c. This clause xiii will survive the termination or expiry of this agreement.

xii. **Suspension**

- a. EduPod may suspend access to the Services to all of some of the Authorised Users if:
 - i. EduPod suspects that there has been any misuse of the Services or breach of this agreement or the Acceptable Use Policy; or
 - ii. the Customer fails to pay any sums due to EduPod by the due date for payment and has not paid such sums within a period of five Business Days of receiving written notice from EduPod.
- b. All fees shall remain payable during any period of suspension despite the fact that the Customer or some or all of the Authorised Users may not have access to the Services.

xiii. **Renewals**

- a. On expiry of the Subscription Term indicated in the order form, this agreement shall continue and automatically renew for a further period of twelve months (first Renewal Date) and thereafter renew for a further period of twelve months on each anniversary of the first Renewal Date.
- b. If either party wishes for the Subscription Term to expire on the next Renewal Date, it may cause the Services to expire on that Renewal Date by notice provided, such notice to be served at least 30 calendar days prior to that Renewal Date. If notice is not served within the timeframes set out in this clause 14b, this agreement shall renew at the next Renewal Date in accordance with clause 14a (term and termination)

xiv. **Term and termination**

- a. This agreement will come into force on Order Acceptance and, unless terminated earlier in accordance with its terms, will continue for the duration of the Subscription Term after which it will automatically expire.
- b. Either party may terminate this agreement immediately at any time by giving notice in writing to the other party if:
 - i. the other party commits a material breach of this agreement and such breach is not remediable;
 - ii. the other party commits a material breach of this agreement which is not remedied within 10 Business Days of receiving written notice of such breach; or
 - iii. the other party has failed to pay any amount due under this agreement on the due date and such amount remains unpaid within 10 Business Days after the other party has received notification that the payment is overdue.

xv. **Consequences of termination**

- a. Immediately on termination or expiry of this agreement, the rights granted by EduPod under this agreement will terminate and Customer will:
 - i. stop using the Services; and
 - ii. destroy and delete or, if requested by EduPod, return any copies of any of EduPod's Resources and/or Statistical Data that is in its possession or control.
- b. Termination or expiry of this agreement will not affect any accrued rights and liabilities of either party at any time up to the date of termination or expiry and will not affect any provision of this agreement that is expressly or by implication intended to continue beyond termination.

xvi. **Notices**

- a. Any notice given by a party under this agreement will be in writing and in English, signed by, or on behalf of, the party giving it (except for notices sent by email) and sent to the relevant party at the address set out in the order form.
- b. Notices may be given, and are deemed received: if delivered by hand, on receipt of a signature at the time of delivery; if sent by first-class post, at 9.00 am on the second Business Day after posting; and if sent by airmail or other international delivery, at 9.00 am on the fourth Business Day after posting; or, if sent by email, at the time of transmission.
- c. This clause xvi xvidoes not apply to notices given in legal proceedings or arbitration.

xvii. **Variation**

- a. We reserve the right to make any reasonable variations to this agreement by providing you with written notice, in accordance with clause xvi, which will:
 - i. make clear the date upon which the variation will take effect; and
 - ii. be delivered at least 20 Business Days before the variation will take effect.
- b. You are not permitted to make any variations to this agreement.

xviii. **General**

- a. Entire agreement: This agreement constitutes the entire agreement between the parties and supersedes all previous agreements, understandings and arrangements between them in respect of its subject matter, whether in writing or oral. Each party acknowledges that it has not entered into this agreement in reliance on, and will have no remedies in respect of, any representation or warranty that is not expressly set out in this agreement.
- b. Assignment and sub-contracting: Except as expressly provided in this agreement, we may at any time assign, sub-contract, sub-licence (including by multi-tier), transfer, mortgage, charge, declare a trust of or deal in any other manner with any or all of our rights or obligations under this agreement. Except as expressly permitted by this agreement, you may not assign, transfer, sub-contract, sub-licence, mortgage, charge, declare a trust of or deal in any other manner with any or all of your rights or obligations under this agreement (including the licence rights granted), in whole or in part, without our prior written consent.
- c. No partnership or agency: The parties are independent and are not partners or principal and agent and this agreement does not establish any joint venture, trust, fiduciary or other relationship between them, other than the contractual relationship expressly provided for in it. Neither of us have, nor will represent that either of us has, any authority to make any commitments on the other's behalf.
- d. Severance: If any provision of this agreement (or part of any provision) is or becomes illegal, invalid or unenforceable, the legality, validity and enforceability of any other provision of this agreement will not be affected.
- e. Waiver: No failure, delay or omission by either party in exercising any right, power or remedy provided by law or under this agreement will operate as a waiver of that right, power or remedy, nor will it preclude or restrict any future exercise of that or any other right, power or remedy. No single or partial exercise of any right, power or remedy provided by law or under this agreement will prevent any future exercise of it or the exercise of any other right, power or remedy.

- f. Third party rights: A person who is not a party to this agreement will not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any of its provisions.
- g. Authority: Each party represents and warrants to the other that it has the right, power and authority to enter into this agreement and grant to the other the rights (if any) contemplated in this agreement and to perform its obligations under this agreement.
- h. International business: This agreement applies in countries outside the United Kingdom and its territories. The parties may negotiate in good faith any supplemental terms required by local law.
- i. Governing law and Jurisdiction: This agreement and any dispute or claim arising out of, or in connection with, it, its subject matter or formation (including non-contractual disputes or claims) will be governed by, and construed in accordance with, the laws of England and Wales, and the courts of England and Wales will have exclusive jurisdiction to settle any dispute or claim arising out of, or in connection with this agreement.